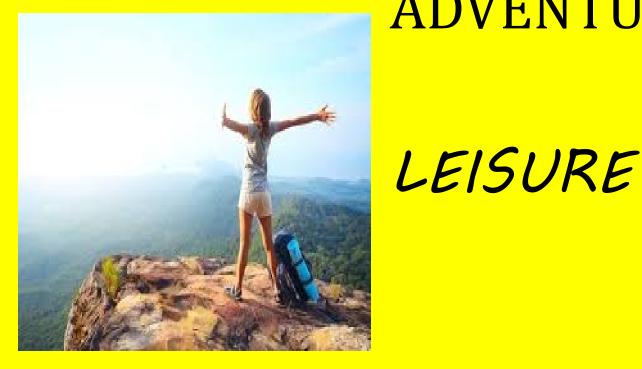


### HOLIDAYS

## **ADVENTURE**



To stay at: alojarse en. Stay: estar (NO!), quedar, permanecer Where are you staying at? How long are you staying here for ? To set off / out: sair, partir. To reach/ to arrive in /at / to get to: chegar.



To discover / to explore / to get to know a country, a place: conocer. (To know: No!) off-the-beaten track: poco concurrido. tourist / touristy place, (touristic: No!) Majorca is one of Spain's most popular tourist places.

acommodation: alojamiento.



off-peak: tempada baixa. peak season, to travel in the peak season. package holiday: paquete turístico. holidaymakers: tourists. independent travellers

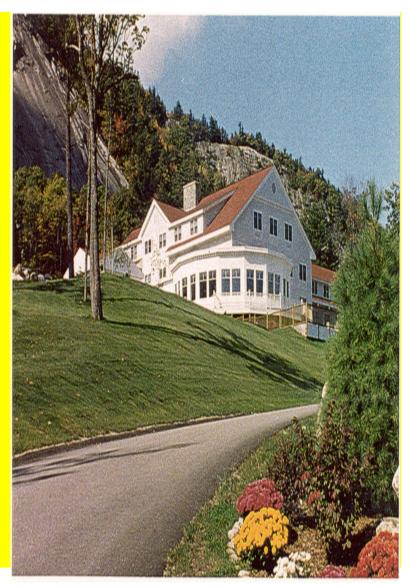
## fares: billetes, precio de los billetes.

## MOUNTAIN HOTEL

#### Picturesque

The hotel is set / located in a picturesque place.

- Rustic style
- To overlook
   This hotel overlooks
   a valley.
- **Delightful**(= encantador)



## **BEACH HOTEL**

- Walk (= paseo, a pie) Ten minutes walk from the station
- On the beach/overlooking the beach
- On the sea front (= en el paseo marítimo)
- Surrounded by (= rodeado por)



## Making complaints in hotels

## PROBLEMS WITH HOTELS WHAT ARE THE TYPICAL PROBLEMS WITH HOTELS ?

- A) LOCATION
- B) ROOM FEATURES
- C) FURNITURE AND APPLIANCES
- D) CLEANLINESS
- E) STAFF



- To make a complaint
  - (= formular una queja)
- about (= acerca de o de)
   Excuse me, please, I would like to make a complaint about my bed.
- To complain about (= quejarse de)
   Excuse me, please, I would like to complain about the mattress.

- DIVIDE THE CLASS INTO GROUPS OF 4
- EACH GROUP CONSIDERS ONE OF THOSE POINTS AND MAKES A SHORT LIST.
- ONE MEMBER OF EACH GROUP WRITES THEIR IDEAS IN A COLUMN ON BOARD.
- THE OTHERS TAKE NOTES.



## To be satisfied with...

Excuse me, I'm not very satisfied with the hairdryer.

To be happy with / about...
 Excuse me, I'm not happy with the air conditioning.



• Can you see to it, please? (=¿Puede ocuparse de...?)

Can you see to my hairdryer, please?

 Can you do something about it? (= Ocuparse de.../¿Lo puede arreglar?) Can you do something about my pillow?

## There is no... / There isn't any...

- Pillow
- Hot water
- Soap
- Bedside lamp
- Toilet paper
- Bedspread (= colcha)



- **Duvet / Quilt** 
  - (= edredón)
- Hairdryer
  - (= secador de pelo)
  - Air conditioning Heating
    - e calefacción)

# Not enough + towels, blankets, sheets...

- There are not enough towels (= toallas)
- There are not enough blankets (= mantas)
- There are not enough sheets (= sábanas)

#### X + is not + positive adjective + enough

- The mattress is not comfortable enough
- The carpet is not clean enough
- The quality of the TV pictures is not good enough
- The room is not cool enough
- The room is not quiet enough

## X + is + too + negative adjective

- The mattress is too uncomfortable.
- The carpet is too dirty.
- The quality of the TV pictures is too bad.
- The room is too warm.
- The room is too noisy.



## Limpieza

• Bath

(= bañera)

Washbasin

(= lavabo)

• Shower

(= ducha)

Carpet

(= moqueta)

- Rug
   (= alfombra)
- Floor (= suelo)
- Blinds (= persianas)
- Wardrobe (= armario)
- Curtains (= cortinas)



## To clean (= limpiar)

- The room hasn't been cleaned.
  The room isn't clean enough.
- The bathroom hasn't been cleaned.
  The bathroom isn't clean enough.

- Ready (= listo)
   The room isn't ready yet
- Clogged / blocked

   (= atascado)
   The shower outlet is clogged



Toilet / shower / bath / washbasin
 lughole / outlet (=desagüe)

#### **To vaccuum** (= pasar la aspiradora)

- The carpet hasn't been vaccuumed
- The rug hasn't been vaccuumed
- The carpet isn't clean enough
- The rug isn't clean enough

#### Can you do something about it?



## Roturas / Mal funcionamiento

- Faulty (= defectuoso)
- **Doesn't work** (= no funciona)
- **Properly**(= correctamente)
- Broken (= roto)
- Broken down (= averiado electrodomésticos)
- Clogged / blocked (= atascado)



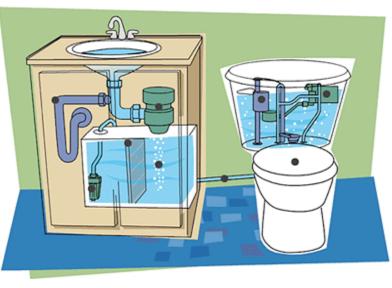
The TV set
 Fridge
 Air-conditionig
 Hair-dryer

is / has broken down

Excuse me, the TV set is **broken down**. Excuse me, the fridge is **broken down** Excuse me, the internet access **doesn't work**.

- The TV set / fridge / hairdryer doesn't work properly
  - The heating **doesn't work properly**
  - The toilet flush doesn't work properly

- The mattress squeaks/ makes noise
- The mattress is too hard/ soft





• The **outlet** 

in the shower is **clogged / blocked** 

• To flow out (= salir el agua)

Water doesn't flow out of the shower Water doesn't flow out of the washbasin Water doesn't flow out of the bath

# Room attendant (= camarera pisos) Maintenance man (= jefe mantenimiento) Technician

- Waiter / Waitress
- Head waiter / Head waitress
- To repair / To mend / To fix

## Solving problems

- We are very sorry, the room attendant will get you the extra towels in a couple of minutes.
- The maintenance man will fix the thermostat for you.
- Sorry for the delay, your ordeway.



PROBLEMS ON THE WAY WHAT ARE THE TYPICAL PROBLEMS WHEN TRAVELLING? **A) MEANS OF TRANSPORT B) DISORIENTATION** C) MONEY D) LANGUAGE E) PEOPLE/ OTHERS

to lose one's way / to get lost. to miss a plane/ a bus/ a train. to get on the wrong bus, train...



Can you think of any others?

**FXPRESSING YOUR REACTIONS** WHAT A/ AN + ADJECTIVE + NOUN \_\_\_(PLURAL) WHAT A COMFORTABLE HOTEL WHAT HOSPITABLE PEOPLE FRIENDLY RECEPTIONISTS WHAT

## HOW + ADJECTIVE + SUBJ. + VERB

HOW COMFORTABLE THIS HOTEL ISHOW HOSPITABLE THESE PEOPLE AREHOW FRIENDLY THESE RECEPTIO.. "

## EXPRESS YOUR REACTIONS ABOUT THESE PICTURES



















## **DISCUSSION POINTS**

- What are your travelling habits ?
- What is your favourite type of accommodation?
- Which relative would you never carry along on a holiday? Give reasons.

HABIT IN THE PAST: USED TO (solía) Yes, I used to ... / No, I didn´t use to ..

DID YOU USE TO VISIT YOUR GRANDPARENTS **ON CHRISTMAS DAY**? DID YOU USE TO GO SURFING IN THE LAKE ? DID SHE USE TO GO SHOPPING ON SATURDAYS? DID THE TEACHER USE TO SET DIFFICULT EXAMS?

SOMETHING -ING MAKES MF -ED shoking shocked terrifying terrified upset \* upsetting embarrassing embarrassed amazing amazed thrilling thrilled annoying annoyed

# Agent/ cause + -ing. Victim/ + -ed

